

# RENTAL RETURN FORM

## Instructions

- Fill out form completely.
- Print out completed form and send it with returned rental products to the return address.

### CUSTOMER INFORMATION

Name: \_\_\_\_\_

Company Name: \_\_\_\_\_

Street: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: ( ) \_\_\_\_\_ Fax: ( ) \_\_\_\_\_

Email: \_\_\_\_\_

Rental Date: \_\_\_\_\_ Invoice # \_\_\_\_\_

Item(s) Purchased: \_\_\_\_\_

All rental returns must include the following:

1. Original packaging (manufacturer's box, Styrofoam, plastic bags, etc.)
2. Original intact UPC barcode, if applicable.
3. Original invoice. Do not mail or dispose of the invoice until you have examined and tested the product to your satisfaction.
4. All accessories (cables, adapters, batteries, cases, etc.)
5. Manufacturer documentation (manuals, warranty cards, registration information, etc.)
6. A detailed description of the operating problem with the product.
7. All rentals MUST be returned in the same type of package that is was originally shipped in by TMS. So, if your rental was sent in a box, it MUST be returned in a new box. If your rental return is damaged in transport, YOU are responsible for full payment of the rental (\$600). We suggest insuring your return package against any possible shipping accidents.

CardioChek Silver PA Rental Serial #'s

Test Medical Rental Agreement must be signed prior to rental.

Returned rental units must be shipped back at least via UPS Ground, with insurance of \$500.00/per analyzer & return shipping is the responsibility of the customer. Rentals will be charged \$4/day/analyzer until the rentals are returned and received in by the TMS shipping department. Customer will be charged \$600/analyzer if rental is not returned within 150 days.

CardioChek Training CD Rental (free) MUST BE RETURNED WITH RENTAL ANALYZERS.

CardioChek Training/Screening Mat Rental (free) MUST BE RETURNED WITH RENTAL ANALYZERS

**Comments:**

\_\_\_\_\_  
CUSTOMER SIGNATURE

\_\_\_\_\_  
PRINT NAME

\_\_\_\_\_  
DATE